

IDENTICOM & THE BANKING / FINANCE / INSURANCE SECTORS

Headlines

'Tiger kidnapp' of two families and the robbery of £26.5m from Northern Bank, Northern Ireland (Dec 04).

Employee held hostage in a raid on a Nat West branch in Manchester (Dec 04).

Two separate shooting incidents involving Cash In Transit Security guards just in August 2005.

Woman held hostage for 8 hrs as part of a raid on Brinks (£1.2m stolen).

KEY WORKERS & THE RISKS

Branch key holders – lone worker attending branches due to alarms activated during unsocial hours, vulnerable when opening and closing branches.

Branch managers – lone worker attending branches due to alarms activated during unsocial hours, target for 'tiger kidnap', vulnerable when opening and closing branches.

Cash handlers – target for assault and robbery.

Cash in transit security guards – target for assault and robbery, often lone worker.

Financial Advisors – lone workers, field-based, unfamiliar premises, carrying valuable equipment.

Insurance claims inspectors – lone workers, field-based, unfamiliar premises, carrying valuable equipment, potentially heated situations with clients.

IDENTICOM SOLUTION

For field based workers Identicom provides a method by which to record their location prior to appointments. This enables a quick and accurate location fix to be obtained if an alarm is raised subsequently.

For site based workers Identicom provides a method to 'log – in' prior to conducting potentially risky tasks such as entering a premises where the alarm has been activated, opening & closing branches.

Identicom provides a means by which to safely and covertly raise the alarm to instigate a rapid and appropriate response. The open voice channel can record incidents of verbal abuse to enable the employer to take action.

The device is worn by the worker and therefore provides reassurance and a method by which to safely raise an alarm when the worker is away from the premises (opening & closing premises, walking to and from cars/public transport, journeys to and from appointments).

A timer function on the device can be utilised to provide additional reassurance to workers and automatically goes into an alarm state if not manually closed down. Examples include keyholders initiating the timer before entering premises to deactivate alarms, security guards initiating the timer to cover the period they are away from the security van collecting or depositing cash.

GSM technology enables Identicom to operate whether indoors or outdoors, fixed site working or mobile based working.