



 **MobileWorkforce**[™]
ManagementPlatform





Mobile Workforce Management Platform

The Connexion2 Mobile Workforce Management Platform™ (MWMP) takes a completely new look at using an online portal to assist the safety and productivity of lone workers. The platform is a secure tool for clients to better manage lone workers. It can be utilised to deliver a range of business benefits through varying functions resulting in better communication, best lone worker practices, improved efficiencies, and enabling better audit reporting.

Many applications that integrate with GPS devices often reference the accessibility of staff location or movement, but do very little to talk about how that knowledge can be harnessed to make the management of mobile workers easier and more efficient. Tracking for tracking's sake is often controversial and unnecessary.

MWMP is a management tool to help every lone worker manager to improve business productivity whilst also providing a comprehensive lone worker security solution with Identicom® (875, 875c units) or Identicom®mobile. Every business is different, and therefore has different and varying needs operationally. MWMP allows operations to be managed effectively whilst reducing a variety of business risks.

Business Benefits of MWMP

1. Ability to locate staff

Many businesses have measures in place that help a lone worker manager to know where workers are in general terms. However, much of this can often be anecdotal and not able to make a consideration for any dynamic changes or miscommunication.

2. Better time-management

Scheduling a workforce and assessing efficiencies is a key part of any business with a mobile workforce. MWMP has a range of functionality enabling the provision of quick and accurate data in real time.

3. Ability to measure and improve efficiencies

Managers are increasingly accountable to record, interpret and communicate where a business is doing the right things and where there is room for improvement. A tough economic environment also ensures that cost-savings through improved efficiencies can be business critical.

4. Improved communication with mobile staff

Effective communication with employees, often performing a range of different activities, can sometimes be a challenge. The platform allows a secure, quick and cost effective way to do this (via SMS).

5. Improved reporting mechanisms

The platform helps create an audit trail and can add multi-level reporting to members of an organisation providing valuable data for reporting at individual and departmental level.

1. Ability to locate staff



Highlight a user: Using the asset list (a list of all the lone workers assigned to the platform) on the left-hand side of the screen, select a lone worker by clicking-on their name, this will show their current location.



See user locations across a variety of views: View locations across a variety of styles including, Terrain, Satellite Map, Hybrid and the platform also allows a user to be viewed at street level by utilising the Google Maps® 'Street View' function.

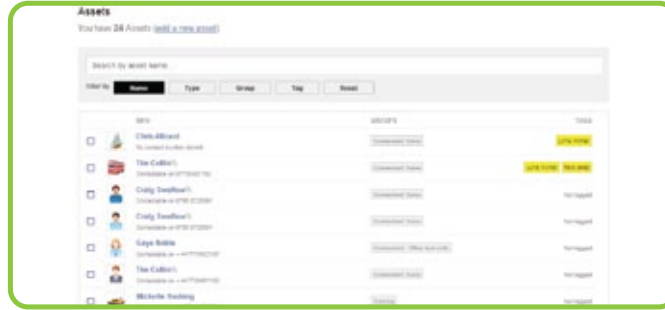
2. Better time management



Arrival and leaving of staff: The creation of a Geo-fence (A virtual perimeter for a real world geographic area) allows a manager to be sent automatic e-mail updates definable by entry, exit, or time of an employee. This information can be used to drive efficiencies or for evidence in disciplinary situations where time-keeping is an issue.



Arrival and leaving of staff: Any number of Geo-fences can be created in order to better coordinate a range wide of operations spanning time, geography and terrain.



Asset Creation: Create any number of assets (lone workers) at any number of permission levels directly in-line with your organisational structure and responsibilities. Give individual team managers or multiple team managers respective permissions to view, communicate with and coordinate their teams.

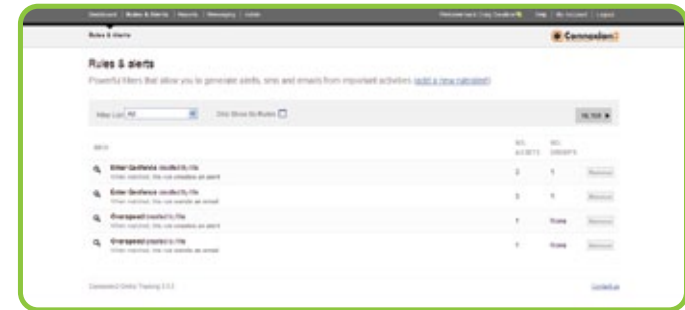
3. Ability to measure and improve efficiencies



See a range of user movement: Regular GPS updates allow a lone worker manager to view location points, direction headings and times across a day on any given date. This can assist with improving efficiencies, driving KPI's or assessments of individual workers.



Get speed updates: Lone worker managers can also define speed settings in order to be sent automatic updates should the range be deviated from. This can also assist best practice of operations, the management of efficiencies and reporting around fleet management.



Get regular updates through automatic rules and alerts: Geo-fence creation around delivery destinations, specific routes (i.e. the northbound side of the M1 at Junction 10) or other depots gives a manager current information to confirm a job is running on-schedule or if additional / different courses of action need to be pursued.



Find a location: The 'Find' option allows a manager to search for a location by name, postcode or O.S grid reference. The platform can then show which team member (asset) happens to be closest to the location in order to re-deploy if necessary.

4. Improved communication with mobile staff



Send text messages to staff: The platform allows a lone worker manager to communicate with a team member both on a one-to-one basis, but also in a one-to-many format. The platform allows you to send text messages to any number of assets quickly and efficiently. It is also possible for a manager to define where any replies to messages sent through the platform are distributed.

5. Improved reporting mechanisms

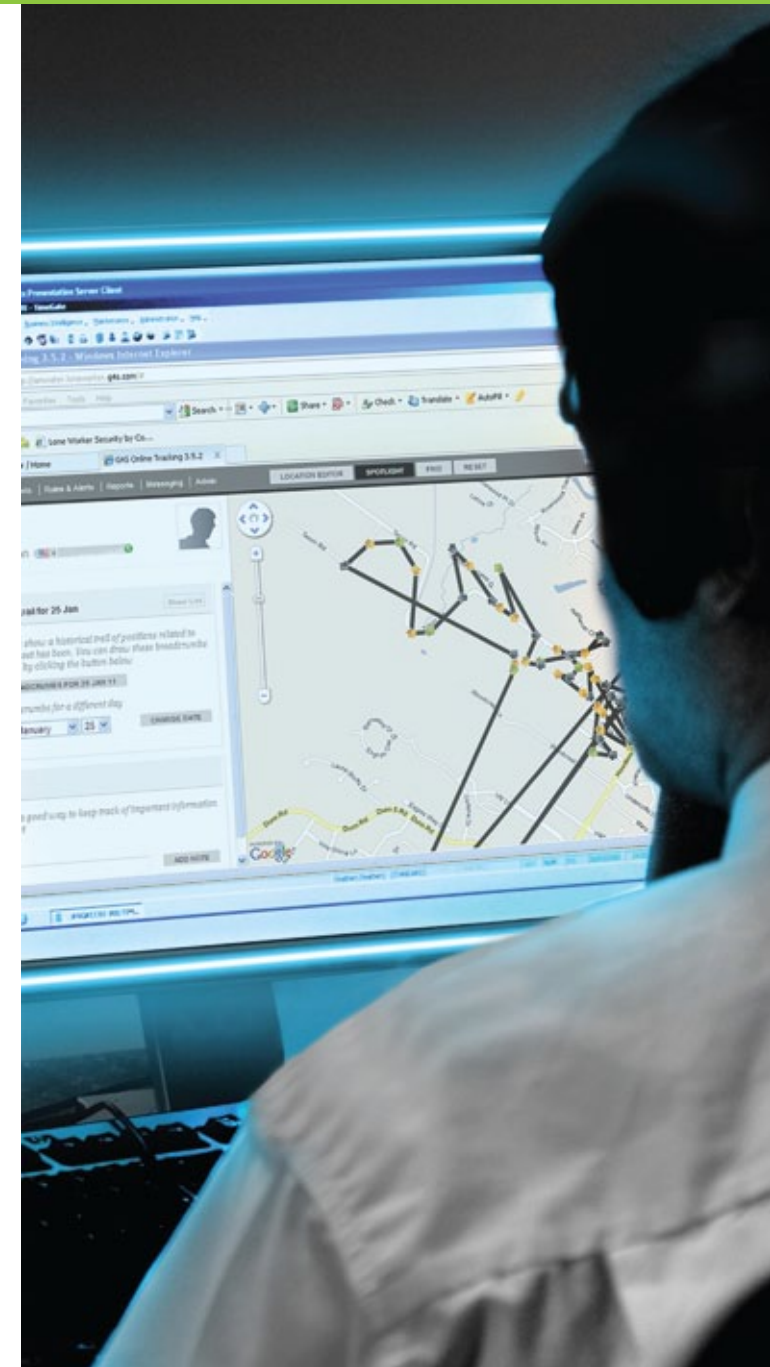


Asset management and group settings: The platform allows the viewing of assets and tiers of login permissions in line with an organisations management structure.



Create a range of bespoke reports: Over-speed report. The platform also allows a manager to create a number of bespoke reports in line with their reporting criteria. This can be created and viewed departmentally or organisationally in line with permissions and organisational structure.

Contact Connexion2 for more information on how to improve the safety and productivity of your lone workers.





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