



identicom

discreet wear • covert use



24/7 manned monitoring

credible audio evidence capture

## Connexion2 & G4S provide Lone Worker Solutions that secure conviction

“

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”

Richard Fenton-Jones, Managing Director of G4S Monitoring & Response



# Lone worker security...

Connexion2 & G4S work in partnership to provide comprehensive Lone Worker Security Solutions to help reduce the risks faced by individuals working alone.

Connexion2 manufacture the award winning Lone Worker Device (LWD) range named 'Identicom', the only LWD to hold the Association of Chief Police Officers (ACPO) 'Secured By Design' approval. The product is an ID card-holder containing mobile phone technology allowing a Lone Worker to discreetly wear and raise an alarm in the face of an escalating situation. When a red-alert alarm is raised the Identicom creates an open audio channel allowing the situation to be monitored, assessed, managed and recorded.

G4S Monitoring & Response provides a leading Lone Worker Protection Service in line with the highest UK standards. When a red-alert is raised by a Lone Worker events are monitored by a dedicated operator and an appropriate response is actioned in line with the situation. The G4S ARC is fully compliant with the British Standard BS5979 (Category II), and also meets the requirements of the British Standard for Lone Worker Device Services, BS8484.

An effective LWD & Monitoring System will not only facilitate an alarm to be raised in the event of abuse or attack; but also enables events to be recorded.

## Securing a conviction:

In February 2009 Identicom enabled two workers operating in the Care and Justice business to covertly raise the alarm when threatened at gunpoint. This opened a secure audio connection to the G4S ARC in Belfast.

The workers were each using an Identicom i777 device which also incorporates a Man-down function and has GPS capability. An operator was able to monitor events, verify the attack and subsequently contact the Police who arrived on the scene shortly after to arrest the perpetrator.

The recorded audio evidence was later used in Sheffield Crown Court in July 2009 to verify events that took place and help ensure a successful criminal conviction; the first of its kind through the partnership between Connexion2 & G4S.

Craig Swallow, Managing Director of Connexion2 commented:

"We were delighted that the lone workers in this situation were equipped with Identicom units, it made a huge difference to the outcome of the situation.

Not only does the product & monitoring make a difference in the heat of a situation, but also further down the line when evidence is needed by the authorities in order to secure a conviction".

Richard Fenton-Jones, Managing Director of G4S Monitoring & Response also commented:

"Thankfully in this instance the victims had the technology to alert our monitoring team without causing suspicion. Our operatives could verify the attack was genuine, and we have the accreditation to ensure a Police response".

## About Identicom:

Identicom is the only ACPO (Association of Chief Police Officers) approved Lone Worker Device (LWD) and meets all requirements of the British Standard for Lone Worker Devices, BS8484. G4S Monitoring & Response is compliant with BS5759 Category II.

## The benefits gained by identicom users include:

- Greater peace of mind for the lone worker
- Discreet wear & covert use
- Evidence capture of verbal abuse
- Automatic alarm if worker becomes 'man down'
- GPS enabled devices
- Integrates with Online Tracking Application\*

\*t-Series Identicom only



Identicom from Connexion2 Limited has been awarded ACPO Secured by Design status. Secured by Design, SBD and the Secured by Design logo are trademarks of and are solely owned by ACPO Crime Prevention Initiatives.