



Lone Worker Policy • Conflict Management • Risk Assessment • Lone Worker Training

SoloProtect Consultancy & Training Solutions

A unique suite of professional solutions, designed to provide comprehensive support in respect of all aspects of lone worker protection, which is not reliant on the implementation of technology alone. The solutions provide employers with guidance and training on bespoke risk assessment toolkits, lone worker policy development, conflict management, lone worker safety, managing a mobile workforce and legal duty of care.

Lone worker security...

Connexion2 recognises that a solution incorporating Identicom can reduce the risks faced by a lone worker in the face of abuse or attack, what Identicom doesn't do however is prevent conflict situations arising full stop. An organisation can reduce the risks faced by lone workers through effective policy and procedure, and regular, professional training of lone workers to equip them with skills and subsequent empowerment to exert greater control over a situation in the event of warning signs of escalation.

SoloProtect Training & Consultancy Solutions are stand-alone from the provision of technology and address wider issues facing front line workers and the organisations they work for. They are specifically tailored to the needs of an organisation and are focused on empowering the company's lone workers. They help the worker to actively reduce the risks faced by conducting dynamic risk assessments, better management practice with regards to the line-management of lone workers, and through creating effective and regular training plans with regards to a variety of lone worker subject areas.

Aside from the lone workers themselves, the solutions also help an organisation manage the structure of their Lone Working more effectively. This can be through the creation and review of effective lone worker policy, better management practice with regards to the line-management of lone workers, and through creating effective and regular training plans with regards to a variety of lone worker subject areas.

Duty of Care

Employers in all industries have never been more aware of the duty of care they owe to their staff, particularly in light of Corporate Manslaughter legislation, which came into effect in 2008. In addition to the clear benefits to staff and managers, implementing SoloProtect solutions will help the organisation to communicate to staff the seriousness with which it takes its duty of care and its responsibility to ensure a working environment in which employees feel safe.

This may in turn result in less stress-related incidents among lone workers, promoting higher-morale amongst staff. Cost savings are possible in the medium-term through a reduction in absenteeism relating to lone worker incidents.

SoloProtect Training & Consultancy Solutions can also help reduce the chances of a serious incident being mismanaged or exacerbated as a result of little training, poor communication, or outdated policy.

For more information on SoloProtect please call one of our team on the number listed below. SoloProtect Training & Consultancy Solutions are currently being utilised by private & public sector clients in a wide-range of industries.

About Identicom®

Identicom is the only LWD (lone worker device) that is approved by ACPO (Association of Chief Police Officers in England & Wales). Manufactured by Sheffield based Connexion2, Identicom is equipped with a tri-band GSM module, GSM SIM card, lithium battery and control electronics. Measuring 102x72x14mm and weighing just 68 grams, Identicom's innovative technology is all contained unobtrusively within the unit.

The device includes a lanyard attachment that enables it to be worn around the neck as a standard ID and hides a 'rip alarm' function, which is triggered if the unit is forcibly removed from the wearer. Identicom is flexible enough to be configured in a number of ways, thereby allowing an employer to adopt the device without the need to significantly change or alter current working practices. Identicom is the winner of the ACPO Award at IFSEC 2007 and Security Excellence Award 2006 and holds the prestigious 'Secured By Design' status awarded by ACPO.

*Connexion2 is compliant through audit with BS8484, the British Standard for lone worker device services.

SoloProtect provide employers with guidance and training on subjects including:

- Conflict management
- Lone worker safety
- Bespoke risk assessment toolkits
- Lone worker policy development
- Managing a mobile workforce
- Legal duty of care



Identicom from Connexion2 Limited has been awarded ACPO Secured by Design status. Secured by Design, SBD and the Secured by Design logo are trademarks of and are solely owned by ACPO Crime Prevention Initiatives.